

Q10 Why did you answer that way?

Answered: 488 Skipped: 61

#	RESPONSES	DATE
1	Non applicable was not an option. Never used the website.	5/13/2018 6:43 AM
2	I never checked out the website. All communication I receive is via neighborhood email & texts	5/12/2018 8:47 AM
3	????	5/12/2018 8:47 AM
4	Cluttered design; difficult to find things.	5/12/2018 8:07 AM
5	Information regarding long term projects like rebuilding the playground and plans for Pitney Farm are not updated.	5/12/2018 5:02 AM
6	Local events not always listed	5/12/2018 2:37 AM
7	I answered based solely upon my opinion .	5/11/2018 11:43 PM
8	The Twp. Committee seems to me to operate in a less than transparent way - sometimes this is appropriate, but my personal experience has demonstrated that it isn't always appropriate,	5/11/2018 11:26 PM
9	Website is not always updated or accurate. Doesn't have phone numbers for elected officials. There is no way to send in an inquiry.	5/11/2018 10:34 PM
10	Some days it isn't as updated as the police/township emails	5/11/2018 7:32 PM
11	Much more transparency is needed.	5/11/2018 7:16 PM
12	It doesn't always seem up to date and it's not very easy to navigate, but with effort I can usually find what im looking for	5/11/2018 6:02 PM
13	If i'm digging for municipal info it's usually there	5/11/2018 8:59 AM
14	Couldn't find what I needed	5/11/2018 7:22 AM
15	Most of the information that I am looking for is on the website. Some of the pages are not as updated as I would like.	5/10/2018 6:46 PM
16	find the information I need	5/10/2018 11:52 AM
17	Time	5/9/2018 5:30 PM
18	thats how I feel	5/8/2018 9:01 PM
19	Easy to navigate very organized	5/8/2018 8:50 PM
20	I have generally been able to find the non-emergency information I have been looking for there.	5/8/2018 1:14 PM
21	Never	5/8/2018 12:31 PM
22	Doesn't seem to be updated that frequently.	5/8/2018 10:24 AM
23	Don't know	5/7/2018 6:03 AM
24	has information relevant to a homeowner	5/6/2018 10:14 PM
25	Because my mail comes from Mendham, I always get their monthly newsletter & enjoy reading it and like the updates!	5/5/2018 9:56 PM
26	Don't use that much	5/5/2018 1:37 PM
27	Almost always find the information I am looking for.	5/4/2018 11:18 PM
28	Some jnfbobis rash to find and other info takes some digging to find	5/4/2018 5:08 PM
29	It's ok	5/4/2018 4:17 PM
30	the information is helpful	5/4/2018 3:52 PM

31	I will go there if I am looking for something specific, but I won't know of events I could have been interested in since I don't look there often.	5/4/2018 3:36 PM
32	I was looking for a particular item and couldn't find it readily.	5/4/2018 11:09 AM
33	not a lot of detail	5/4/2018 8:46 AM
34	Easy to find information I'm looking for.	5/4/2018 6:25 AM
35	Too much to click everything to find fhimgs. Not intuitive.	5/4/2018 6:05 AM
36	Outdated and incomplete. I usually just call and talk to clerk	5/3/2018 9:57 PM
37	Info is typically complete and timely	5/3/2018 4:48 PM
38	Limited info. Administrator very responsive. Elected officials detached.	5/3/2018 3:32 PM
39	The information is sometimes dated	5/3/2018 2:31 PM
40	I don't visit often	5/3/2018 11:15 AM
41	hjjjih	5/3/2018 10:54 AM
42	Do not use very often	5/3/2018 10:35 AM
43	The few times I've used it, it provided the answers I needed.	5/2/2018 9:46 PM
44	Needs more current information. Particularly during storms, or emergencies	5/2/2018 1:35 PM
45	I don't really use it and there was no not applicable button	5/2/2018 6:35 AM
46	Poor design, layout -Boro's much better, more info, user-friendly	5/2/2018 2:42 AM
47	Old outdated website	5/1/2018 9:46 PM
48	Easy to find information needed.	5/1/2018 7:05 PM
49	Official source.	5/1/2018 1:11 PM
50	What question are you referring to? If it's to question 9, it's because the website is not as user friendly as it could be.	5/1/2018 11:38 AM
51	It's tough to navigate and seems out of date	5/1/2018 11:16 AM
52	Some info is outdated	5/1/2018 9:39 AM
53	Helpful when I actually use it	5/1/2018 6:41 AM
54	Content does not seem to be updated very regularly. I view it as more of a reference tool than a place for current news.	4/30/2018 11:32 PM
55	It provides me with contact info, meeting minutes and other items I may need	4/30/2018 11:12 PM
56	i use it to pay my taxes	4/30/2018 10:36 PM
57	Not into social media	4/30/2018 9:46 PM
58	!!!!	4/30/2018 9:01 PM
59	That's how I feel	4/30/2018 8:20 PM
60	i easily found what i was looking for.	4/30/2018 8:18 PM
61	It is sometimes helpful.	4/30/2018 7:12 PM
62	I've been able to locate information almost every time I have looked o the website. Occasionally I have to call Town Hall.	4/30/2018 6:54 PM
63	I don't use it that often	4/30/2018 6:42 PM
64	Website is tricky to navigate	4/30/2018 6:26 PM
65	Not updated as often as one would like. Also not all inclusive all up to date information on town news.	4/30/2018 6:04 PM
66	It has what I need	4/30/2018 5:59 PM
67	Information is a bit "white-washed"	4/30/2018 4:29 PM

68	To access town events (however it seems that it is not always updated)	4/30/2018 3:21 PM
69	Because I can usually find what I need to know	4/30/2018 3:18 PM
70	Nothing special	4/30/2018 2:48 PM
71	no real answer	4/30/2018 2:45 PM
72	I rarely visit the website for information	4/30/2018 2:24 PM
73	The website doesn't seem to be updated enough. Also, the content is written assuming the person reading has all knowledge of facilities, locations and departments within the Mendman Twp community.	4/30/2018 1:18 PM
74	Recently looked for an update on brush pick up and there was nothing.	4/30/2018 1:15 PM
75	have been able to find what I need most of the time or someone to contact who knows the answer	4/30/2018 1:09 PM
76	Could show upcoming events in town	4/30/2018 1:04 PM
77	It's not always updated in a timely fashion and can be hard to navigate.	4/30/2018 12:57 PM
78	I can normally find information I want on the website	4/30/2018 12:33 PM
79	Certain info is not always up to date or difficult to find.	4/30/2018 12:16 PM
80	I've always found the information I was seeking.	4/30/2018 12:09 PM
81	Sometimes hard to navigate	4/30/2018 12:03 PM
82	Website hard to navigate. Information on variously departments not very specific. Website is very visually busy	4/30/2018 12:01 PM
83	It is easy to use	4/30/2018 11:49 AM
84	Everything I need has always been found o. Website	4/30/2018 11:48 AM
85	It can be a little confusing	4/30/2018 11:41 AM
86	Sometimes it is difficult for me to find the information that I need	4/30/2018 11:35 AM
87	because it is helpful	4/30/2018 11:32 AM
88	I use a variety of resources	4/30/2018 11:28 AM
89	not enough information not easy to navigate	4/30/2018 11:27 AM
90	not easy to navigate	4/30/2018 11:25 AM
91	I just periodically take a look at it. Haven't really needed it for anything very important. When I have a more pressing question, I'll just call you guys.	4/30/2018 11:25 AM
92	i have never used it	4/30/2018 11:23 AM
93	The information that I need is always there	4/30/2018 11:23 AM
94	When I need information, I know where to find it.	4/30/2018 11:23 AM
95	Confusing	4/30/2018 11:19 AM
96	because	4/30/2018 11:12 AM
97	I found what I was looking for.	4/30/2018 11:12 AM
98	Menu options could be clearer. Key search criteria could be clearer	4/30/2018 11:11 AM
99	I really need to be honest I have to sign on for more information which I really do not do	4/29/2018 4:42 PM
100	It's a bit busy and you have to hunt around to find items.	4/29/2018 2:31 PM
101	I reported a pothole . The next day it was fixed!	4/29/2018 1:28 PM
102	the format needs to be updated/modernized and the information should be kept current and/or dated	4/29/2018 8:29 AM
103	I do not always find the information needed	4/28/2018 7:12 PM
104	Not always current on new issues	4/28/2018 4:10 PM

105	Don't really use it	4/28/2018 4:03 PM
106	Difficult finding info	4/28/2018 4:25 AM
107	I'm just learning what to look for and how to find it since we just moved here.	4/27/2018 9:53 PM
108	Have to call or visit anyway	4/27/2018 6:03 PM
109	I got the answer to the inquiry I had	4/27/2018 10:33 AM
110	It always has the answer I'm looking for	4/27/2018 4:51 AM
111	I don't always know where to find the information. Such as permits...what dept would that fall under. I finally used the search and figured it out.	4/26/2018 11:40 PM
112	I sometimes get the info from Facebook first	4/26/2018 10:51 PM
113	don't know	4/26/2018 8:53 PM
114	Horrible look and feel, not relevant information, broken links	4/26/2018 8:44 PM
115	Very confusing -- a lot of information, but it's all over the place.	4/26/2018 12:47 PM
116	Sometimes hard to find info	4/26/2018 10:36 AM
117	must admit to not using that frequently, and thus my answer is a reflection of lack of familiarity, more than as a measure of the actual value of the site.	4/26/2018 10:15 AM
118	Don't use it	4/25/2018 11:40 PM
119	Can't always find the topic I'm looking for	4/25/2018 9:05 PM
120	Easy to find information about township and it is regularly updated.	4/25/2018 8:22 PM
121	some subjects not covered needs a search button	4/25/2018 7:17 PM
122	not user friendly	4/25/2018 6:04 PM
123	Easy to find "1st-level details".	4/25/2018 5:04 PM
124	i dont think to use it that often	4/25/2018 4:27 PM
125	Last time I used it, did not find it easy to navigate	4/25/2018 4:15 PM
126	Get basic info and links to forms but individual areas do not have much more than the basics. Especially during storms...	4/25/2018 4:12 PM
127	I wish it was easier to access the recycling calendar, and you should have banners on the home page for any special or time-sensitive notifications.	4/25/2018 4:11 PM
128	.	4/25/2018 3:50 PM
129	Hard to navigate. Out of date info	4/25/2018 2:12 PM
130	I use it only rarely	4/25/2018 11:45 AM
131	Don't use it often.	4/25/2018 11:42 AM
132	It could be improved	4/25/2018 10:59 AM
133	I typically use it to check the recycling schedule but don't think to look at it for other things. I also feel like I might get the "packaged" response to issues on that site. After seeing a lot of bitter attitudes and negativity at a town meeting from our elected officials a few years ago I lost confidence that they could see beyond their own entrenched views and felt like there were a lot of hidden agendas and infighting.	4/25/2018 9:43 AM
134	I use the emails and then if I need information, I go to the website. The emails keep me updated.	4/25/2018 9:35 AM
135	Most of my questions are answered relatively quickly.	4/25/2018 8:49 AM
136	I do t use it. Not sure I ever thought to use it. It might be helpful, I just haven't tried	4/25/2018 8:13 AM
137	The website could use some tidying. Move news and announcements older than 6 months to an archive. Improve the search function to include more than simple keywords. For example, narrow by date, document type (official or just informative)	4/25/2018 7:08 AM
138	I was looking for information regarding road closures and was unable to locate it	4/25/2018 5:02 AM

139	The web site doesn't do a good job of prioritizing the information that is shared. It is difficult to visually assess what the most important information is on the site.	4/24/2018 11:23 PM
140	As a IT professional and consumer I can see many areas of improvement and changes pertaining to user experience and intuitiveness of the website	4/24/2018 10:57 PM
141	I can usually find what I need. The online services work well	4/24/2018 10:50 PM
142	It is informative	4/24/2018 10:29 PM
143	Not really sure	4/24/2018 10:12 PM
144	If I need a question answered I'd rather look online than try to call the right person.	4/24/2018 10:12 PM
145	Very good for the basics (contacts, recycling schedule, school info). Could benefit from becoming easier to navigate and more interactive.	4/24/2018 9:05 PM
146	Can't always find what you need	4/24/2018 8:12 PM
147	Difficult navigating at times	4/24/2018 7:59 PM
148	it's only somewhat helpful	4/24/2018 7:53 PM
149	I can usually find basic information, though more context and discussion would be nice.	4/24/2018 7:23 PM
150	Difficult to navigate & find information	4/24/2018 6:07 PM
151	I don't use it	4/24/2018 5:27 PM
152	I refer to the township website for information	4/24/2018 5:12 PM
153	Don't use it	4/24/2018 5:09 PM
154	All the information that I was looking for I found at the website. For my specific needs I found it very useful. The only thing I can leave a note is about the design that I think could be more modern and user friendly.	4/24/2018 4:14 PM
155	...because it's true.	4/24/2018 3:30 PM
156	It's the truth	4/24/2018 3:13 PM
157	Don't use it.	4/24/2018 3:11 PM
158	The information is out of date from time to time, and the interface isn't the most user-friendly. It isn't a website that entices me to visit - but perhaps that isn't necessary and something on Facebook would be more approachable (for those residents who have Facebook accounts).	4/24/2018 2:44 PM
159	always able to find what I am looking for on the website	4/24/2018 2:40 PM
160	kept us informed of events of the recent winter storms & emergency responses, clean-up of brush,...	4/24/2018 1:58 PM
161	The information I am looking for on the website is generally easy to find and up to date.	4/24/2018 1:28 PM
162	I used the website when I need it and I found it useful when I use it.	4/24/2018 1:15 PM
163	some times hard to navigate	4/24/2018 11:11 AM
164	Don't use it very often, so can't elaborate.	4/24/2018 11:08 AM
165	info seems to be accurate	4/24/2018 10:29 AM
166	I usually only go on when I need specific information regarding a Department, or Important Date and for this type of info it works	4/24/2018 10:04 AM
167	find what I'm looking for	4/24/2018 9:11 AM
168	Key information (garbage/recycling, xmas tree, yard waste pickup) is easy to find and searchable on google.	4/24/2018 8:56 AM
169	I feel like it may be a little light on information.	4/24/2018 8:54 AM
170	i don't typically have need for the website	4/24/2018 8:15 AM
171	The website is outdated and not user friendly	4/24/2018 8:10 AM
172	Found what I needed	4/24/2018 7:55 AM

173	Lots of info	4/24/2018 7:45 AM
174	It has the info I need.	4/24/2018 6:57 AM
175	there is a variety of all Mendham Twp. on this site etc. hrs., brush pick-up, activities, phone numbers etc.	4/24/2018 6:52 AM
176	When I need information about recycling or other basic non-emergency issues, the website is where I look.	4/24/2018 6:50 AM
177	n/a	4/24/2018 4:07 AM
178	Find information	4/24/2018 12:59 AM
179	I forget the last time I used it	4/24/2018 12:57 AM
180	Good starting point for information	4/23/2018 11:37 PM
181	I rarely use it so must not find it very helpful otherwise would frequent the site.	4/23/2018 11:15 PM
182	Not a good website design. Jammed a bunch of information in a terrible format. Not displaying the most frequently searched items.	4/23/2018 9:28 PM
183	It's hard to find specific information	4/23/2018 9:24 PM
184	Ease of use	4/23/2018 9:13 PM
185	info is often old. website is terrible	4/23/2018 9:01 PM
186	It could be upgraded - kind of a dated site	4/23/2018 8:42 PM
187	IT is my go to place for informant and I always find what I need.	4/23/2018 8:40 PM
188	I hope not usially use it for recycled no dates	4/23/2018 8:38 PM
189	It depends on what is going on.	4/23/2018 8:26 PM
190	Sometimes it does not seem updated	4/23/2018 8:06 PM
191	Because it is not up to date in all areas.	4/23/2018 7:57 PM
192	It's a decent town website. It could be better.	4/23/2018 7:30 PM
193	Often found needed info. Sometimes it took some looking to find info.	4/23/2018 7:19 PM
194	Infrequent user	4/23/2018 7:15 PM
195	You need to search for the information	4/23/2018 6:46 PM
196	Because it's been very helpful?	4/23/2018 6:43 PM
197	It's not the easiest website to navigate	4/23/2018 6:23 PM
198	old, out of date in style and content	4/23/2018 6:13 PM
199	Reference for Recreation, Tax info, Pet licensing. Well laid out - could be a bit more dynamic/current looking...but still useful	4/23/2018 5:49 PM
200	The website is not up to date. Seems most information if on a facebook page. I don't use facebook.	4/23/2018 5:43 PM
201	Basic information - don't think it has everything	4/23/2018 5:38 PM
202	I get the information I seek	4/23/2018 5:36 PM
203	Sometimes your find the information you're looking for, sometimes not.	4/23/2018 5:34 PM
204	I don't use it that often. Will now!	4/23/2018 5:27 PM
205	Sometimes it can be a challenge to find things, for example the brush pick up. It is now all the way at the bottom of the page. It took me a few tries before I found it and I consider myself internet savvy.	4/23/2018 5:22 PM
206	site is in need of a serious redesign	4/23/2018 5:18 PM
207	Some information is useful and other information is superfluous.	4/23/2018 4:57 PM
208	The information I need is almost always readily available and accessible on the site.	4/23/2018 4:49 PM

209	Probably my own fault for not checking it often.	4/23/2018 4:37 PM
210	It could be more user friendly and have more content	4/23/2018 4:29 PM
211	It's pretty good. It just seems to be out-of-date in various sections	4/23/2018 4:26 PM
212	The information is often there but it's so dated, that it's hard to look at.	4/23/2018 4:19 PM
213	it normally has what i need	4/23/2018 4:18 PM
214	it's hard to find information. doesn't always seem current	4/23/2018 4:09 PM
215	Not always easy to navigate	4/23/2018 4:01 PM
216	It keeps us abreast of significant happenings in town.	4/23/2018 3:55 PM
217	It could be easier to navigate and search.	4/23/2018 3:37 PM
218	Information could be organized better	4/23/2018 3:35 PM
219	Most information that I need is listed. Although I have contacted the public works department on several occasions, left messages, and never heard back from anyone.	4/23/2018 3:33 PM
220	Usually can find what I'm looking for	4/23/2018 3:14 PM
221	Never used it. Only use the MTES/MTMS websites.	4/23/2018 3:06 PM
222	Seems to be updated consistently but not regularly	4/23/2018 3:05 PM
223	I am not always able to find what I am looking for or what I find is outdated	4/23/2018 3:00 PM
224	I really haven't used it	4/23/2018 3:00 PM
225	I wanted information about the parades and info was not updated	4/23/2018 2:57 PM
226	because it is accurate.	4/23/2018 2:55 PM
227	don't use it that often	4/23/2018 2:50 PM
228	Always gives information needed	4/23/2018 2:47 PM
229	Not always updated or current	4/23/2018 2:46 PM
230	Hard to find information sometimes	4/23/2018 2:43 PM
231	have rarely had to use it, use school website much more	4/23/2018 2:43 PM
232	Easy to navigate. Almost any information you need is there. Well done.	4/23/2018 2:28 PM
233	Sometimes isn't timely updated.	4/23/2018 2:27 PM
234	In Some occasions I found the answer, in others I didn't	4/23/2018 2:17 PM
235	I've never used it	4/23/2018 2:15 PM
236	Don't use it that much	4/23/2018 2:09 PM
237	IDK	4/23/2018 2:06 PM
238	Don't know how to answer this	4/23/2018 2:06 PM
239	I had to go to Patch (online newspaper) to find out dates for brush collection	4/23/2018 2:05 PM
240	I don't go on the site often	4/23/2018 2:01 PM
241	If I need specifics on something Its usually posted	4/23/2018 2:00 PM
242	I can get the info I need.	4/23/2018 1:58 PM
243	Sometimes it has the info I need and sometimes it doesn't.	4/23/2018 1:55 PM
244	I wasn't aware of the information available on the website	4/23/2018 1:53 PM
245	Because it is	4/23/2018 1:52 PM
246	I cannot always find what I am looking for. Then I try to call the town and either no one answers, or it goes to someone's voice mail.	4/23/2018 1:52 PM
247	It mostly had the info I needed - recycling etc	4/23/2018 1:50 PM

248	Could use an update. Format not user friendly and font is tiny.	4/23/2018 1:49 PM
249	I can access the information needed and/or the person to contact with any follow-up questions.	4/23/2018 1:46 PM
250	I have always found what I was looking for on the site.	4/23/2018 1:44 PM
251	I have always found the answers I was looking for.	4/23/2018 1:42 PM
252	I obtain basic information that I need	4/23/2018 1:42 PM
253	I've never been on the website	4/23/2018 1:42 PM
254	Very hard to navigate and never seems to be up to date.	4/23/2018 1:42 PM
255	Could use and update and more clear headings	4/23/2018 1:41 PM
256	I am not always sure Re the information I am looking for will be posted.	4/23/2018 1:41 PM
257	Sometimes it does not have the detail I need. For example I was looking for the tree/branch pickup and couldn't find it.	4/23/2018 1:35 PM
258	Does not always SEEM up to date. But I have limited experience with it.	4/23/2018 1:35 PM
259	Based on use	4/23/2018 1:34 PM
260	Just a gut feeling	4/23/2018 1:34 PM
261	I rarely go on the website	4/23/2018 1:34 PM
262	Not always easy to find the information that you need.	4/23/2018 1:34 PM
263	We recently moved into Mendham and love it. The website was helpful to find out information we needed (garbage company info, dog registration, etc). I would like more information on how to volunteer.	4/23/2018 1:34 PM
264	I've always been able to find out what I need..	4/23/2018 1:34 PM
265	I rarely think to go on the website	4/23/2018 1:32 PM
266	I don't use the website much.	4/23/2018 1:31 PM
267	Sometimes things aren't up to date	4/23/2018 1:30 PM
268	Because it usually has what I need there & always seems easy to find	4/23/2018 1:30 PM
269	Clearly organized, useful information.	4/23/2018 1:30 PM
270	Calendar is meager, first page should have critical updates...there should be a section for ongoing or suggested town projects, comments/suggestion page	4/23/2018 1:29 PM
271	the site is very easy to use	4/23/2018 1:28 PM
272	It takes too long to update meeting notes. They should be updated in real time	4/23/2018 1:28 PM
273	Difficult to navigate	4/23/2018 1:28 PM
274	HAVE TO HUNT AND PECK FOR SIMPLE ANSWERS WHEN A PHONE CALL GO BE MORE EFFICIENT ON A SPECIFIC QUESTION	4/23/2018 1:25 PM
275	not always current and sometime hard to navigate	4/23/2018 1:20 PM
276	Fresher formatting with easy links to topics and images would help quicker navigation.	4/23/2018 12:32 PM
277	Because I can't always find the information I am looking for	4/23/2018 12:19 PM
278	my needs are not detailed so website perusal provides me with answers	4/23/2018 12:01 PM
279	It usually provides me the answers I am looking for or gives me a contact point.	4/23/2018 12:01 PM
280	It's hard to find pertinent info and current news. Always seems to be outdated	4/23/2018 11:54 AM
281	Not often up to date, or topics I'm searching for are unavailable.	4/23/2018 11:51 AM
282	it feels disorganized	4/23/2018 11:47 AM
283	not always easy to navigate. Difficult to find some information.	4/23/2018 11:17 AM
284	For the most part, it's got the information I'm looking for.	4/23/2018 11:06 AM

285	Sometimes it's not easy to find what I'm looking for.	4/23/2018 10:56 AM
286	That's what I think	4/23/2018 10:54 AM
287	It does not give information about serious but non-emergency info, such as crimes, illnesses that are circulating, as well as changes in the community (apothecary changed to cvs, etc..	4/23/2018 10:53 AM
288	Sometimes look there for information that I would think should be there, but can't find it.	4/23/2018 10:52 AM
289	If I don't use it, the website can't be helpful	4/23/2018 10:42 AM
290	Don't use the site	4/23/2018 10:42 AM
291	Finding info needed can be a challenge	4/23/2018 10:32 AM
292	one stop shop	4/23/2018 10:30 AM
293	Not much info	4/23/2018 10:21 AM
294	It appears a little static, not too much dynamic content, little or nothing about town-wide events, it's very administrative in nature.	4/23/2018 10:18 AM
295	I do not use the website.	4/23/2018 10:16 AM
296	Not pertinent	4/23/2018 10:14 AM
297	What?	4/23/2018 10:14 AM
298	I would use it more often if it was more user friendly. A bit hard to navigate and outdated website setup.	4/23/2018 10:09 AM
299	I get information I am looking for	4/23/2018 10:01 AM
300	Prefer email/text versus having to go to the site when there is new news or updates.	4/23/2018 10:01 AM
301	Does not always have info	4/23/2018 9:58 AM
302	Not as user friendly as other town websites	4/23/2018 9:58 AM
303	I usually can find what I need.	4/23/2018 9:58 AM
304	good for only official information from Township not other events	4/23/2018 9:57 AM
305	I can generally find the answer to any questions specifically about the Township there.	4/23/2018 9:56 AM
306	Don't use very often but the times I have needed info, it was available on the website.	4/23/2018 9:51 AM
307	I don't find it very informative	4/23/2018 9:48 AM
308	Info is regularly updated	4/23/2018 9:48 AM
309	The Township website is very out dated, it is hard to find information and if the information is there, it is often out dated and incomplete.	4/23/2018 9:47 AM
310	i dont use it very much	4/23/2018 9:47 AM
311	Hard to find what I'm looking for.	4/23/2018 9:47 AM
312	Bc I don't use the website.	4/23/2018 9:44 AM
313	Because they provide current information that has been helpful	4/23/2018 9:43 AM
314	.	4/23/2018 9:37 AM
315	time for an update	4/23/2018 9:14 AM
316	I don't go on to check it protectively much	4/23/2018 7:50 AM
317	I rarely remember to check it	4/23/2018 6:31 AM
318	I am generally able to find what I am looking for	4/22/2018 11:03 PM
319	Not easy to navigate	4/22/2018 10:23 PM
320	Cause	4/22/2018 9:33 PM
321	I think all of the information is available there, but it's usually pretty hard to find. And then some sections don't even have all the information or it's confusing.	4/22/2018 9:03 PM

322	Did not realize we even had a web site.	4/22/2018 8:45 PM
323	I found the info I was looking for when I went on the website	4/22/2018 8:45 PM
324	Rarely go to website	4/22/2018 8:34 PM
325	New to township	4/22/2018 7:33 PM
326	It's the only source of information that I know about	4/22/2018 6:40 PM
327	Hard to navigate	4/22/2018 6:02 PM
328	.	4/22/2018 4:49 PM
329	Cluttered format and colors Sometimes hard to find info needed	4/22/2018 4:46 PM
330	Updated communication	4/22/2018 4:31 PM
331	Since i rarely visit the site, it can take awhile to navigate.	4/22/2018 3:58 PM
332	Cause it is helpful	4/22/2018 3:28 PM
333	The information I want is usually there.	4/22/2018 1:32 PM
334	Doesn't have all the information I need but it has some.	4/22/2018 1:26 PM
335	Good source of info	4/22/2018 1:26 PM
336	N/a	4/22/2018 1:08 PM
337	Township website is helpful.	4/22/2018 12:58 PM
338	Not intuitive.	4/22/2018 10:42 AM
339	find it cumbersome to find specific info - such as when I wanted info on brush pickup & it wasn't updated on a timely basis	4/22/2018 9:48 AM
340	Has good information on departments and township information. Some information can seem a little outdated which is why I said very instead of extremely helpful.	4/22/2018 9:40 AM
341	Hard to find what you are looking for on the website.	4/22/2018 9:12 AM
342	I use it for static information. It does not have a lot of news information	4/22/2018 8:58 AM
343	It keeps me updated	4/22/2018 8:37 AM
344	Easy to navigate	4/22/2018 8:33 AM
345	T	4/22/2018 8:20 AM
346	Hard to find info	4/22/2018 8:10 AM
347	The search function doesn't always bring up the results I am looking for. For instance, I was looking for the town ordinance for removing trees and it took a long time to find something related. I am still not sure if I have all the information and will likely call the office to confirm the information before we plan to do any work.	4/22/2018 7:57 AM
348	I've never used it but n/a wasn't an option	4/22/2018 7:31 AM
349	Not interactive. During the storm we relied on the Mendham storm updates on FB and could communicate directly with them. They were extremely helpful.	4/22/2018 7:22 AM
350	Because I do not use it.	4/22/2018 7:19 AM
351	I think it could be more user friendly - sometimes it's hard to find the relevant information I'm looking for.	4/22/2018 7:14 AM
352	It isn't that easy to navigate. It needs to be updated to be more user friendly.	4/22/2018 6:53 AM
353	It can be hard to find what you're looking for on the site	4/22/2018 6:44 AM
354	limited info	4/22/2018 6:23 AM
355	information is always available	4/22/2018 3:18 AM
356	i don't really use it	4/21/2018 11:32 PM
357	Never used and not an answer with that option	4/21/2018 11:02 PM

358	Great information	4/21/2018 10:46 PM
359	Can't always find what I need	4/21/2018 9:51 PM
360	It does the job, but it's pretty dated in terms of layout, format, finding things, etc.	4/21/2018 9:50 PM
361	found what was needed , in well laid out manner	4/21/2018 9:42 PM
362	Rhetoric	4/21/2018 9:38 PM
363	There are two ways to get information - the left side bar and the centrally-posted "News and Announcements." The information found by following the left-anchored links vary wildly: the Mayor's Page contains only a letter about pollution (is it even from the Mayor?,) the school page only contains links to other pages, and the garbage page contains robust, helpful information. My point is, I don't know what I'm going to find when I look there or if I will be able to find what I need. The middle part of the page contains the News and Announcements, which is where I usually look for what I need. This area is overtaken by information about the Ralston Playground. This is not urgent information. This information should be on the Recreation page, with a link to it from the homepage. This is prime real estate on the homepage which should be reserved for the most urgent information which affects the broadest group of citizens.	4/21/2018 9:25 PM
364	Just never think to look there	4/21/2018 9:22 PM
365	Haven't seen jt	4/21/2018 9:13 PM
366	I do not use the site	4/21/2018 8:59 PM
367	Sometimes I expect to see info that isn't there	4/21/2018 8:32 PM
368	It has gotten much better over the last year	4/21/2018 8:28 PM
369	Hard to navigate the page... we should have a modern page. It should have more details on the permits, construction/ zoning matters.	4/21/2018 8:27 PM
370	The format/ layout is cluttered and it's tricky to find what you are looking for quickly	4/21/2018 8:27 PM
371	I had a hard time getting info for voting	4/21/2018 8:08 PM
372	Not easy to find information or well organized.	4/21/2018 7:59 PM
373	Unlike Facebook, the website is not able to let me know when there are changes or what is new.	4/21/2018 7:48 PM
374	4/21/2018 7:29 PM
375	Because I feel it doesn't give enough info and it seems to not always be updated in a timely manner.	4/21/2018 7:26 PM
376	Doesn't seem to have updated information. I go there for garbage pickup info & phone numbers	4/21/2018 7:23 PM
377	Takes time to drill through the dept pages to find the info	4/21/2018 7:13 PM
378	DON'T GO ON TO MUCH	4/21/2018 7:00 PM
379	Because it's not helpful. Duh?	4/21/2018 6:57 PM
380	I use FB.	4/21/2018 6:22 PM
381	Not sure if it is the most up to date information.	4/21/2018 6:12 PM
382	Poorly organized	4/21/2018 6:01 PM
383	I need to go on it more to get the info. Just super busy and can't very often.	4/21/2018 5:56 PM
384	Cuz it's easy	4/21/2018 5:47 PM
385	Looks static, and not updated on regular basis.	4/21/2018 5:17 PM
386	Never used	4/21/2018 4:46 PM
387	Sometimes I can't find things I want - like what exactly can we recycle and what is not allowed , information is a bit confusing	4/21/2018 4:20 PM
388	The website is useful.	4/21/2018 4:13 PM
389	Could have more links to activities	4/21/2018 3:58 PM
390	Not intuitive	4/21/2018 3:44 PM

391	poor layout, not much information	4/21/2018 2:56 PM
392	I needed it once, and it provided what I needed	4/21/2018 2:55 PM
393	Na	4/21/2018 2:55 PM
394	I don't really rely on it that much	4/21/2018 2:55 PM
395	Not updated regularly	4/21/2018 2:53 PM
396	It's too crowded and difficult to navigate	4/21/2018 2:47 PM
397	Hard to navigate	4/21/2018 2:41 PM
398	Not immediately intuitive to find pertinent info	4/21/2018 2:02 PM
399	Gives me information I don't generally know	4/21/2018 1:55 PM
400	Too busy of a site Too many clicks Push communications preferred	4/21/2018 1:48 PM
401	I've never seen it	4/21/2018 1:44 PM
402	Just wanted an update on branch and brush pick up from the storms. It said it was started April 9 and is now the 20th and East Main still hasn't been serviced.	4/21/2018 1:36 PM
403	I don't use the website very often	4/21/2018 1:36 PM
404	Some of the links were hard to navigate.	4/21/2018 1:29 PM
405	Not always up to date	4/21/2018 1:29 PM
406	It's hard to navigate and not easy to find information on it unless you use google to directly link you to the information you are looking for	4/21/2018 1:28 PM
407	It gives me new ideas and knowledge	4/21/2018 1:02 PM
408	Could be easier to navigate...	4/21/2018 12:59 PM
409	We can know everything happened in Mendham Township website.	4/21/2018 12:54 PM
410	Information is there.	4/21/2018 12:54 PM
411	Not updated regularly	4/21/2018 12:43 PM
412	Because it's not very helpful.	4/21/2018 12:10 PM
413	I cannot find up-to-date information, for example, recently approved ordinances	4/21/2018 12:02 PM
414	Sometimes info needed is not immediately found like activities and classes currently happening.	4/21/2018 11:57 AM
415	I've never used it so none of these answers apply!	4/21/2018 11:46 AM
416	Info is easy to find	4/21/2018 11:45 AM
417	Website has good information	4/21/2018 11:35 AM
418	Don't use it much	4/21/2018 11:28 AM
419	x	4/21/2018 11:27 AM
420	seems static, not intuitive	4/21/2018 11:16 AM
421	Use web site for many things	4/21/2018 11:14 AM
422	Because I'm never on the website. I guess if I had to get information (maybe office hours or info on a township policy I would use it, much like I do with the Morristown town website for my rental property)	4/21/2018 11:14 AM
423	I use it infrequently. I might find it more helpful if I used it more often.	4/21/2018 11:09 AM
424	My questions are generally answered but the site is outdated.	4/21/2018 11:02 AM
425	Anytime I went to th website I'd give up and call a friend instead	4/21/2018 11:02 AM
426	It's easy for me	4/21/2018 10:56 AM
427	Too much info	4/21/2018 10:53 AM
428	Garbage/recycling info. Recreation info	4/21/2018 10:48 AM

429	Mostly to get information about garbage pickup, recycling, events.	4/21/2018 10:31 AM
430	The website could be improved to provide more real-time info. The "ticker" alerts are outdated.	4/21/2018 10:24 AM
431	Any time I am unsure of a policy, I can usually find the info on the website	4/21/2018 8:39 AM
432	I feel like it's difficult to find exact information I'm looking for sometimes.	4/21/2018 7:42 AM
433	Most of whatever I need to find is on there. I do wish there were more minutes from past boards (ex: board of adjustments, zoning, etc)	4/21/2018 7:39 AM
434	Notices on website are helpful. Website itself is outdated and difficult to navigate.	4/21/2018 6:51 AM
435	Years ago there used to be more pertinent information. I have not paid close attention in awhile, so maybe it has improved. I felt that as time passed, there was much less communication between the town and the residents.	4/21/2018 6:50 AM
436	Lack of information and specific details.	4/20/2018 11:10 PM
437	Because the information was easily accessible	4/20/2018 10:42 PM
438	not timely	4/20/2018 10:15 PM
439	only good when we have power	4/20/2018 9:34 PM
440	Some info missing, some out of date / obsolete.	4/20/2018 9:25 PM
441	Can be hard to find what I need	4/20/2018 9:08 PM
442	Hard to navigate	4/20/2018 9:07 PM
443	not sure of web site	4/20/2018 8:50 PM
444	It's not usually up to date with emergency info.	4/20/2018 7:41 PM
445	Most of the information I needed was on the site and I was able to find things quickly.	4/20/2018 7:10 PM
446	It's a confusing website- I can never find Rec information easily or calendar events- too many tabs	4/20/2018 6:47 PM
447	Needs an update	4/20/2018 6:36 PM
448	The website could use improvements/updates.	4/20/2018 6:10 PM
449	I can find a good amount of useful information.	4/20/2018 5:29 PM
450	Has the calendar on it and can choose which Dept info is needed	4/20/2018 5:22 PM
451	It usually has the information I am looking for	4/20/2018 4:57 PM
452	Need more updates on ongoing issues. i.e.: Pitney Farm	4/20/2018 4:44 PM
453	If you know where to go, it can be useful. If you need to find something, it can be confusing to navigate. And, it doesn't seem to be updated as regularly as it should.	4/20/2018 4:09 PM
454	It contains the information for which I am generally seeking	4/20/2018 4:03 PM
455	It takes some digging to find what one needs. There could be a description of what each Committee (ex. Planning Board) does. By-laws should be posted.	4/20/2018 4:01 PM
456	Doesn't always have up to date information	4/20/2018 4:00 PM
457	If I know what I am looking for, I can generally find the info sought.	4/20/2018 3:33 PM
458	A bit hard to research past and current information. Weekly reminders to look at the website, including "what's new" content heads-up would be great.	4/20/2018 3:26 PM
459	Sometimes I can find what I need or I have to click around.	4/20/2018 3:16 PM
460	I tend to get more information talking to residents and township committee members.	4/20/2018 3:14 PM
461	Needed building permits and they were easy to find. Good information about brush pickup and recycling on snowy days.	4/20/2018 3:11 PM
462	N/A	4/20/2018 2:56 PM
463	Hard to navigate	4/20/2018 2:35 PM
464	Can't always find the answers to my questions on that site	4/20/2018 2:22 PM

465	It's not intuitive...too much information packed into a poorly designed site. Bring it into this century and it might be a useful resource. And for goodness sake get rid of that enormous photo of an old building on the front.	4/20/2018 2:21 PM
466	I have only recently began looking at it and there is alot on it and I am just beginning to understand the structure, layout, and information on it.	4/20/2018 2:04 PM
467	I've been able to find the answer to what I was looking for	4/20/2018 1:53 PM
468	its difficult to find information.	4/20/2018 1:53 PM
469	I use it too rarely to make an accurate judgment.	4/20/2018 1:44 PM
470	Could be updated more frequently and it is not well organized.	4/20/2018 1:43 PM
471	I probably found the info needed on Facebook	4/20/2018 1:40 PM
472	site is sometimes hard to navigate	4/20/2018 1:27 PM
473	don't go on very often	4/20/2018 1:25 PM
474	I don't use it enough to answer differently. I don't know what I don't know.	4/20/2018 12:51 PM
475	I can usually find the jformstion I am seeking.	4/20/2018 12:44 PM
476	Dont use it	4/20/2018 12:42 PM
477	I usually get the info I am looking for	4/20/2018 12:32 PM
478	There were 5 choices, the one I picked best matched my experience.	4/20/2018 12:22 PM
479	I feel like it is not user friendly. There is a ton of information there but it should be better organized and easier to find.	4/20/2018 11:46 AM
480	There's been a great improvement since Melanie took it over, along with the Town's FB accounts. She's doing a great job! I would like to see committee minutes posted a bit sooner.	4/20/2018 11:33 AM
481	if you want to send an email to a committee person they never reply or probably never open	4/20/2018 11:23 AM
482	I found information and particular dept I need when I was selling my house.	4/20/2018 11:23 AM
483	I usually find the information that I am looking for.	4/20/2018 11:14 AM
484	Just looked at it. It looked pretty good Dash I should use it more	4/20/2018 11:10 AM
485	it's confusing to navigate	4/20/2018 11:06 AM
486	The website is difficult to navigate and seems outdated, especially when accessing on a mobile device.	4/20/2018 11:00 AM
487	Difficult to remember to visit it. Information posted is much better than in the past. Good detail.	4/20/2018 10:58 AM
488	There is a wealth of useful information, but could be better organized and more easily searchable. It would be nice if all meeting agendas and minutes were text pdf's and not scans...hence searchable. Also ad hoc committee members, meetings, and records kept there. It is very good but can always be improved.	4/20/2018 10:54 AM